The Good Guys Win 1 of 20 Bockers & Pony Winter Indulgence Hampers Competition
Full Terms and Conditions

HOW TO ENTER

1. To be eligible to enter the Win 1 of 20 Bockers & Pony Winter Indulgence Hampers Competition, entrants must:
   - Be an existing Concierge member, register online at www.thegoodguys.com.au/tip-your-concierge and tell us in 25 words or less your ideal way to keep warm this winter.

2. Entrants will be required to nominate a preferred choice of either the Embrace, Indulgence or Luxury hamper.

3. The Good Guys Win 1 of 20 Bockers & Pony Winter Indulgence Hampers Competition will be open Monday 20 June 2016 9am AEST – Sunday 26 June 2016 11.59pm AEST. ("Promotion Period").

4. There are twenty (20) x Winter Indulgence Hampers valued at $259RRP each in total to be won. Total prize pool valued at $5,180.

5. **Contents of the Embrace Hamper:** Papinelle Luxury Men’s Robe - one size fits all, Acca Kappa ’1869’ Shower Gel and Shampoo 200ml, Acca Kappa ’1869’ Shave Foam 200ml, Chivas Regal 750ml and Zokoko Alto Beni 68% Bolivia Fine Dark Chocolate 85g all presented in a Bockers and Pony Suitcase.

6. **Contents of the Indulgence Hamper:** Papinelle Cream Luxury Women’s Robe - one size fits all, Capri Blue Paris Soy Wax Candle, Champagne Charles Heidsieck Brut Reserve 750ml and OP Therapy Hand Cream with Emu Oil 150g all presented in a Bockers and Pony Suitcase.

7. **Contents of the Luxury Hamper:** Papinelle Duck Egg Blue Luxury Women’s Robe - one size fits all, Aspar Lavender & Patchouli Relaxing Body Oil 200ml, Aspar Rose & Shea hand cream 100ml and Veuve Clicquot Ponsardin Yellow Label Brut NV all presented in a Bockers and Pony Suitcase.

TERMS AND CONDITIONS

1. Instructions on How to Enter form part of these Terms and Conditions. Participation in this offer is deemed acceptance of these Terms and Conditions.

2. All entries must be received by 11.59pm AEST on the final day of the competition. Entries after this date/time will be invalid.

3. Promotion is only open to Australian permanent residents aged 18 years or over.

4. Multiple Entries are not permitted, only one (1) entry per email address will be allowed.

5. Entries will be judged in the week following competition completion by The Good Guys at 15 Vaughan Street, Essendon Fields, 3041 and the winners will be notified via phone and/or email in the week following the completion of the competition.

6. Existing Concierge members means any customer who has purchased a product with a Concierge Service Plan.

7. Prize winners’ name, suburb and state will be published on The Good Guys website for a minimum of 28 days within 3 days after final winners are notified.
8. Prizes will be sent to the winner no later 1 month after being notified that they are the winner. Please note: Depending on location nominated, delivery may be slightly delayed. Entries with a PO Box will not be accepted for delivery of the prize.

9. It is a condition of accepting the Prize that the entrant must comply with all the terms and conditions.

10. The Promoter accepts no responsibility for any late, lost or misdirected entries not received by the Promoter or delays due to technical disruptions, network congestion or for any other reason.

11. **The Promoter** reserves the right, at any time, to verify the validity of any entry and of entrant (including proof of an entrant’s identity, age and place of residence) and to disqualify any entrant who submits an entry that is not in accordance with these Terms and Conditions or who tampers with the entry process. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.

12. If there is a dispute as to the identity of an entrant, the entrant will be deemed to be the person who has submitted the entry provided that the person is an Australian resident over the age of 18 years. Prizes will only be awarded to the account holder of the nominated email address used to submit their entry. The winners therefore must be, in each case, the Concierge email account holder.

13. Incomplete, indecipherable or illegible entries will be deemed invalid.

14. Should an entrant’s contact details change during the Competition Period, it is the entrant’s responsibility to notify the Promoter. A request to access or modify any information provided in an entry should be directed to the Promoter.

15. The Promoter’s decision is final and no correspondence will be entered into.

16. The Promoter reserves the right in its sole discretion to disqualify any entrant who the Promoter has reason to believe has breached any of these conditions, or engaged in any unlawful or other improper misconduct calculated to jeopardise the fair and proper conduct of the Promotion. The Promoter’s legal rights to recover damages or other compensation from such an offender are reserved.

17. If this Competition is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason including due to infection by computer virus, bugs, tampering, unauthorised intervention, fraud, technical failures, website maintenance or any causes beyond the reasonable control of the Promoter, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law (a) to disqualify any entrant; or (b) subject to any written directions from a regulatory authority, to modify, suspend, terminate or cancel the Competition, as appropriate.

18. Any cost associated with accessing and entering the Competition online is the Entrant’s responsibility and is dependent on the Internet service provider used. The use of any automated software or any other mechanical or electronic means that allows an Entrant to automatically claim repeatedly is prohibited and will render all Entries submitted by that Entrant invalid.

19. By submitting an entry for the competition, the entrant is deemed to have given consent for the entry to be published free of charge in all media, including television and internet, for all purposes The Good Guys wishes. The Good Guys may wish to display entries in stores and on the internet as they come in throughout the Competition Period. The Promoter reserves the right to announce the winner to the public, by first name and state of residence. This may be announced on any media, including social media channels, website or print publications.

20. If any Prize (or part of any Prize) is unavailable, the Promoter, in its discretion, reserves the right to substitute the Prize (or that part of the Prize) with a Prize to the equal value and/or specification, subject to any written directions from a regulatory authority.
21. Prizes, or any unused portion of a Prize, are not transferable or exchangeable and cannot be taken as cash.

22. Except for any liability that cannot be excluded by law, the Promoter (including its officers, employees and agents) shall incur no liability (including due to negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential to any person or property, arising in any way out of the Competition. **The promoter is committed to maintaining your privacy, and we want you to understand how we use and manage your data.** The Promoter collects personal information in order to conduct the Competition and may, for this purpose, disclose such information to third parties, including, but not limited to, offer suppliers and as required, to Australian regulatory authorities; entry is conditional on providing this information. **The Promoter** may, for an indefinite period unless otherwise advised, use the information for Competition, marketing and publicity purposes including sending electronic messages or telephoning the entrant. Entrant should direct any request to access, update or correct information to the **Promoter**. All entries and claims become the property of the **Promoter**.

23. In order to improve our services and provide better content The Promoter may keep track of patterns of use in the e-mails and e-mail newsletters sent. Please review our privacy statement for additional information. By supplying the Promoter your information, you have given us permission to communicate to you via mail, e-mail, SMS, MMS, Facebook, Twitter and telephone indefinitely to inform you about products and services we deliver relevant to our industry. If you wish to obtain a copy of our data privacy policy, access the personal information we hold about you or if your personal information is inaccurate, incomplete outdated or to unsubscribe, please contact our Privacy Officer, The Good Guys, 15 Vaughan St Essendon Fields 3041.

24. The Promoter and their subsidiaries and companies assume no responsibility for any error, omission, interruption, deletion, defect, delay in operation or transmission; communications; line failure; theft or destruction or unauthorised access to, or alteration of entries, and reserve the right to take any action that may be available.

25. **The Promoter of the Competition** is The Muir Electrical Company Pty Limited (ABN 88 004 453 945) of 15 Vaughan St Essendon Fields VIC 3041.

26. Contact concierge@thegoodguys.com.au with any queries.